



BEFORE



**DIRECT  
SUPPLY**  
designer  
link

AFTER

# Delivery & Installation Peace of Mind

Rely on the most trusted name in Senior Living for an unmatched assortment of products, project management horsepower, and streamlined delivery and installation for your project. Take advantage of order management, tracking and post-delivery support, and choose from additional delivery and installation services designed to let you focus on your top priority – your residents.

Choose the services you need for your project:

## WAREHOUSING

Receive one consolidated delivery

We will receive, inspect and organize your shipments at a local warehouse and have them delivered to you at your requested arrival date. This option is perfect for new construction projects or coordinating specific timelines.

## ASSEMBLY & INSTALLATION

Minimize disruption to your staff and residents

Erase the costs and headaches of do-it-yourself assembly – our professional team will properly assemble and install your equipment with minimal disruption to your residents, staff and daily operations.

## REMOVAL OF EXISTING ITEMS

Put an end to wrestling with your old products

We'll help provide an easy and seamless installation by removing and disposing of your old products with this popular option.

## INSTALLATION MANAGEMENT

Rely on a single point of contact on delivery day

Equipped with project legends, load lists and floor plans, the on-site installation manager helps ensure a smooth delivery and installation by overseeing the entire process, overcoming obstacles and ensuring items are placed correctly.

Take advantage of our delivery and installation services for your next renovation or large equipment need. Contact your Designer Link sales representative to discuss your upcoming project.

Questions? CALL US AT **1-800-379-1248**.



# Rely on Your Installation Manager for Stress-Free Projects

Ensure your installation day goes smoothly by adding an on-site installation manager to your project. This person delivers peace of mind by overseeing the entire installation process.

## Your Installation Manager will:

- ✓ Prepare an installation plan to ensure smooth execution on the day of install
- ✓ Manage all installations, whether they last one day, a week or take multiple phases
- ✓ Recognize your unique needs and coordinate all installation teams and crew members to minimize interruptions to your residents and staff
- ✓ Be the point of contact on delivery day and communicate from the site to Direct Supply
- ✓ Manage all calls and deliveries while on-site, allowing you to focus on your responsibilities
- ✓ Seamlessly coordinate your expectations with the warehouse crew to complete the common goal
- ✓ Bring all installation documents to the site, including project legends, load lists and floor plans
- ✓ Understand what is being delivered, when it's arriving and where all items should be placed
- ✓ Ensure all CSRs and punch list items are communicated to the Installation & Fulfillment Specialist to manage

*From the moment the installation manager walked into our building we were confident all would go well. He made sure the communication lines were open between all parties, which led to a successful project installation. The crew worked well with our staff and was respectful of our resident population - that cooperation made it a good experience for all.*

- Dr. J. Eric M., Executive Vice President

CALL **1-800-379-1248** TO GET STARTED!

