DS smart™ Technology Schedule

Last Updated 12.12.2019

Recurring Fees

Depending on the payment model you have selected, access to the DS smart™ technology requires a monthly building connection fee and a monthly building maintenance fee/monthly subscription fee. If you are charged the Building Activation Fee, this includes the first month's ("Initial Term") building connection fee and building maintenance fee. Subscription fees, monthly building connection fees and monthly building maintenance fees are non-refundable and paid in advance on a monthly basis. These fees will automatically renew for additional one-month terms (each a "Renewal Term" and together with the Initial Term, the "Term") at the then current rate shown on the renewal invoice unless you provide written notice to us at least 30 days prior to the end of a Renewal Term. You consent to our processing of such renewals using the same method you use to pay for this Agreement (line of credit, check, or credit card).

Privacy Policy, Terms of Use, and Business Associate Agreement

Customer agrees to abide at all times by the most current version of the DS smart technology Privacy Policy (https://www.directsupply.com/wp-content/uploads/2019/10/DS-Smart-Technology-Privacy-Policy.pdf) and Terms of Use (https://www.directsupply.com/wp-content/uploads/2019/10/DS-Smart-Application-Terms.pdf) which are incorporated into and made a part of the Agreement.

To the extent applicable to the DS smart application and Customer's use of the application in accordance with the DS smart ™ technology Term of Use and Privacy Policy, the parties acknowledge and agree to be bound by the most current version of the DS smart™ Application Business Associate Agreement (https://www.directsupply.com/wp-content/uploads/2019/10/DS-Smart-Business-Associate-Agreement.pdf)which is incorporated into and made a part of the Agreement.

Customer Responsibilities & Direct Supply Limitations

EMR Access

The following EMR systems are currently compatible with the DS smart application: Point Click Care

Customer must subscribe to one of the EMR systems noted above, and comply with any detailed requirements noted below. In the event Customer changes EMR providers, at least ten business days' advance written notice must be provided to Direct Supply. Discontinuation of a subscription to a compatible EMR system will result in non-functionality of the DS smart application and related technology. Expenses associated

with the EMR are not included in this Agreement. You understand and agree that the functionality of DS smart technology is reliant upon the EMR. In no event shall Direct Supply be responsible for the EMR, including without limitation, any delays, damages, loss of data, or failures if and to the extent caused by the EMR.

> ➤ Point Click Care Access -- current and ongoing access to the PointClickCare EMR system (the "PCC EMR") and the PCC EMR's HL7 Integration 5-pack is required. Expenses associated with the PCC EMR are not included in this Agreement. You understand and agree that the functionality of DS Smart Technology is reliant upon the PCC EMR. In no event shall Direct Supply be responsible for the PCC EMR, including without limitation, any delays, damages, loss of data, or failures if and to the extent caused by the PCC EMR.

Network Requirements

➤ Wireless (Wi-Fi) coverage in the building: Wi-Fi supports 802.11 b/g/n standards
➤ SSID for identifying wireless access points
➤ DHCP for IP address assignment
➤ HTTP/HTTPS ports 80 and 443 are open
➤ Network authentication (one of the following):
  o WEP 64 and 128
  o WPA2 Personal
  o WPA2 Enterprise
➤ Network Bandwidth: DS smart™ technology relies on small data packets and requires minimal network and width; situations where the Wi-Fi and internet connections are heavily used for other customer applications could result in low network capacity and could affect performance

Tablet Hardware

➤ Android tablet running Android 6.0 or above
➤ Requires Wi-Fi connectivity for data transmission to EMR
➤ Requires Bluetooth Low Energy (BLE) following Bluetooth Core Specification V4.0; Bluetooth
➤ communications with supported clinical devices will be available in the future
➤ Minimum tablet resolution of 1280 x 800 pixels
➤ The DS smart™ connector software has been tested with the following recommended tablet: 8" Samsung Galaxy Tab E, Model SM-T378VDAAXXX