DS smart™

Powered by

DIRECT SUPPLY®

Quick Reference Guide

for Attendant® Connected Vital Signs Monitor with DS smart™

How to Use the DS smart™ App and Platform

STEP 1
Tap the app icon to launch the DS smart™ app.

STEP 2
While connected to Wi-Fi, log in using your existing EMR credentials. Remember to use your facility location prefix (e.g., "sa.susanjones" not "susanjones").

Partner Login

example.johnsmith

Sign In

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STEP 3
Confirm or select facility at top of screen.
Select a resident by scrolling or searching by last name.

(API sandbox) FACILITY_12

Select a Resident

Search...

Abreu, Shari - 7557

Acevedo, Inge - 9575

Adam, Versie - 8835

Adamson, Faustino - 8418

Adcock, Linnea - 2054

Akin, Jarrod - 2440

Albertson, Florentina - 9953

Albright, Alease - 9746
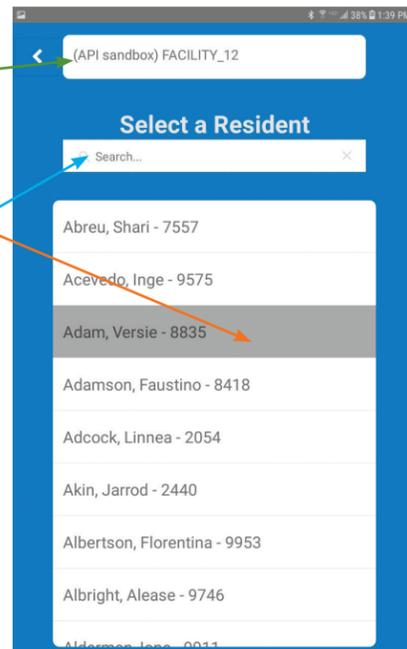
STEP 4a
Select a Bluetooth device to use. You will need to select the vital signs monitor you plan to use by serial number.

The number is located on the front of the vital signs monitor.

Bluetooth Devices

AVSM2 424791700573
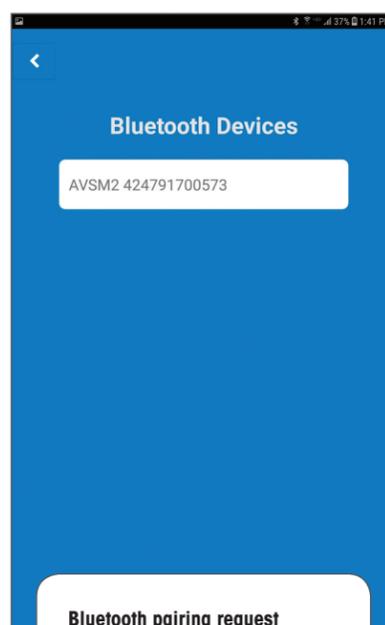
STEP 4b
If asked for a PIN, please use the last 6 characters of the serial number as the PIN.

Bluetooth pairing request

Enter PIN to pair with AVSM2 424791700573. (Try 0000 or 1234).

PIN
700573

○ PIN contains letters or symbols

CANCEL   OK
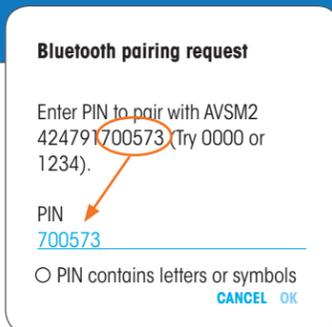
STEP 5
Confirm resident identity.

DEVICE CONNECTED   ONLINE
AVSM2 424791700573

Versie Adam
DOB: 1936-07-03
MRN: 8835
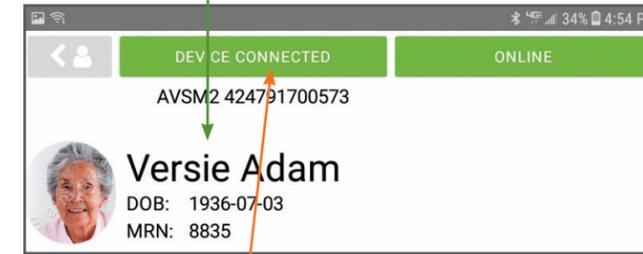
Confirm device is connected in upper left of screen.

If not connected, select Bluetooth icon at lower left corner of screen and repeat step 4a.

DEVICE NOT CONNECTED   ONLINE

Versie Adam
DOB: 1936-07-03
MRN: 8835

registerednurse
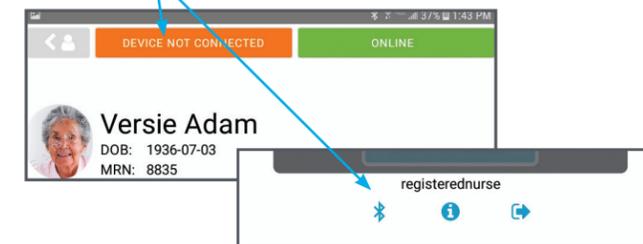
STEP 6
Confirm Wi-Fi is connected by viewing "ONLINE/OFFLINE" box in upper right.

DEVICE CONNECTED   ONLINE
AVSM2 424791700573

Versie Adam
DOB: 1936-07-03
MRN: 8835

If "OFFLINE" and unable to reconnect, you can continue to take vital signs readings that will be saved to send later.

DEVICE CONNECTED   OFFLINE
AVSM2 424791700573

Versie Adam
DOB: 1936-07-03
MRN: 8835

STEP 7
Take resident vitals using the Attendant® Connected Vital Signs Monitor. Once you have your readings, select "GET READINGS" to pull readings in.

Refresh readings if needed using arrows in upper left for each vital sign.

DEVICE CONNECTED   ONLINE

Versie Adam
DOB: 1936-07-03
MRN: 8835

GET READINGS

mmHg   125 79   °F   96.2

♡/min   88   %   95

SEND TO CHART

registerednurse
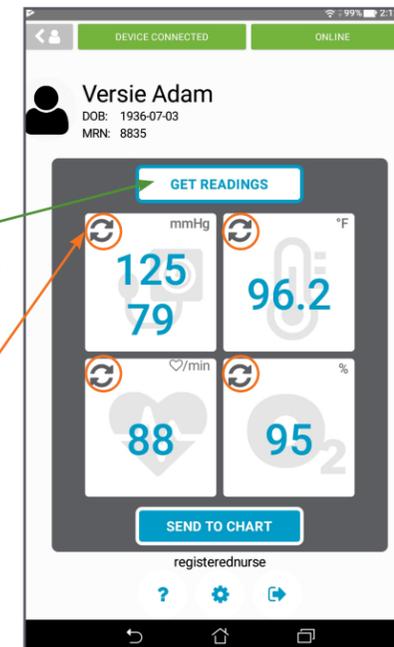
STEP 8
Once you are ready to continue on to select methods, select "SEND TO CHART" at bottom of screen.

Note: Your EMR user credentials appear here.

DEVICE CONNECTED   ONLINE

Versie Adam
DOB: 1936-07-03
MRN: 8835

GET READINGS

mmHg   125 79   °F   96.2

♡/min   88   %   95

SEND TO CHART

registerednurse
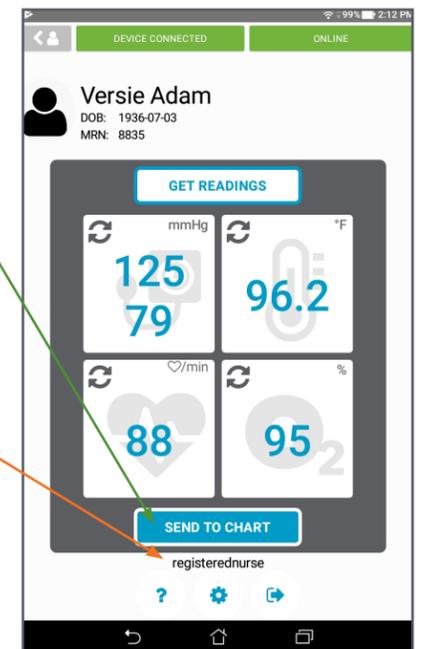
How to Use the DS smart™ App and Platform

STEP 8a
Select blood pressure method.
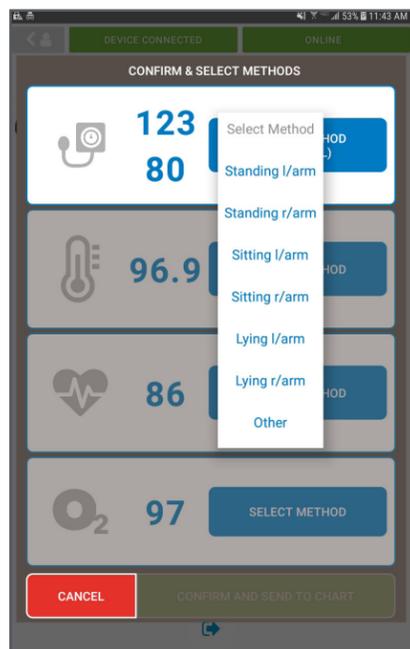
STEP 8b
Select temperature method.
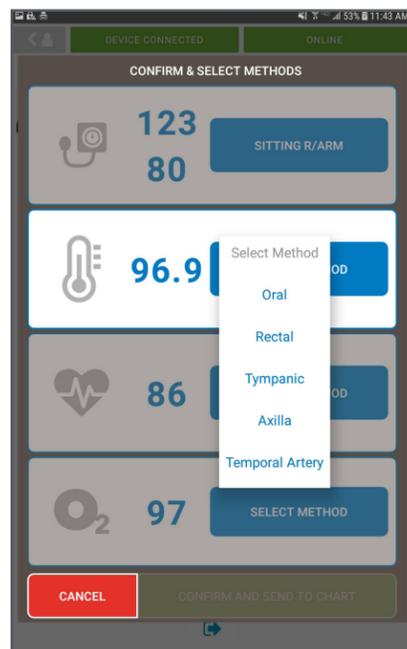
STEP 9a
If ONLINE, select "CONFIRM AND SEND TO CHART" to send the records to your EMR or select "CANCEL" to return to resident screen.
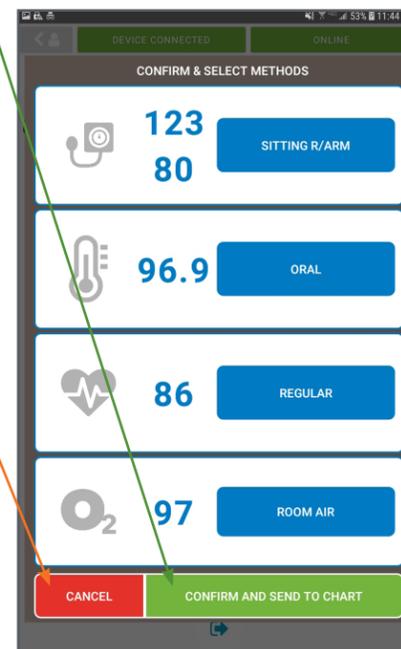
STEP 9b
If OFFLINE, select "SAVE AND SEND LATER" to save records or select "CANCEL" to return to the resident screen. Readings saved while OFFLINE will be sent to the EMR when reconnected to Wi-Fi. Reconnect Wi-Fi by using the tablet settings or by moving to another location with a stronger signal. If you cannot re-establish a Wi-Fi connection, contact your IT administrator.
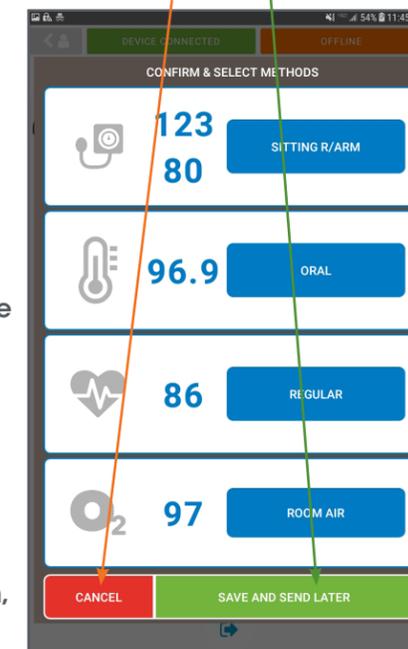
STEP 8c
Select heart rate method.
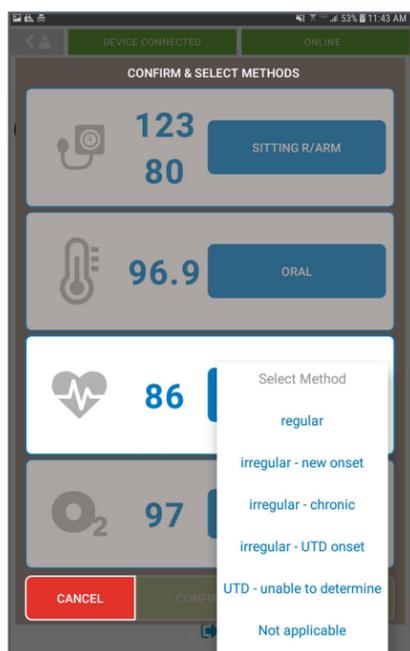
STEP 8d
Select pulse oximetry method.
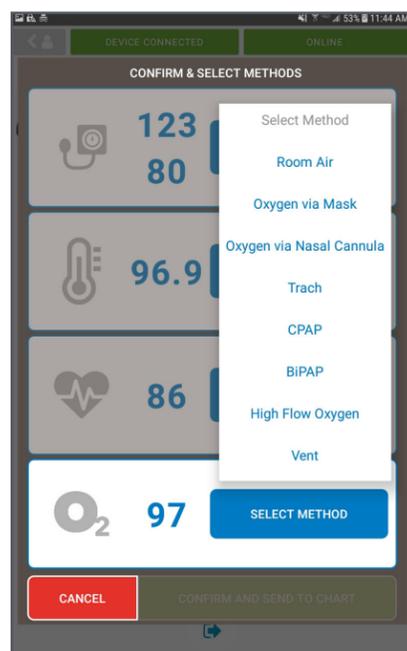
STEP 10
Once vital signs have been sent to the EMR, green check marks will briefly appear next to the readings.
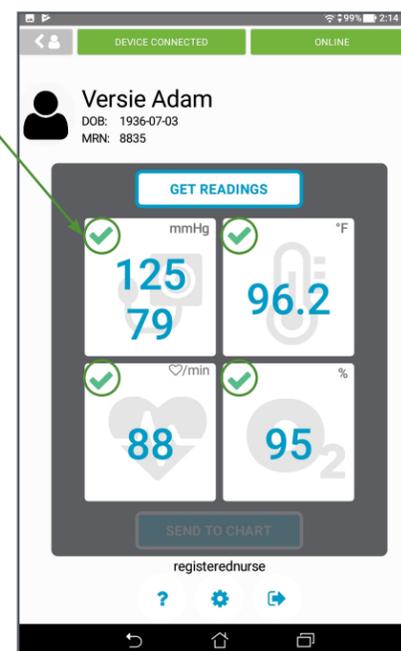
STEP 11
Vital signs will automatically be cleared from the screen. You can then use the back button to select a new resident or log out. You can log out by using the back button twice or by using the logout button in the lower right of screen.
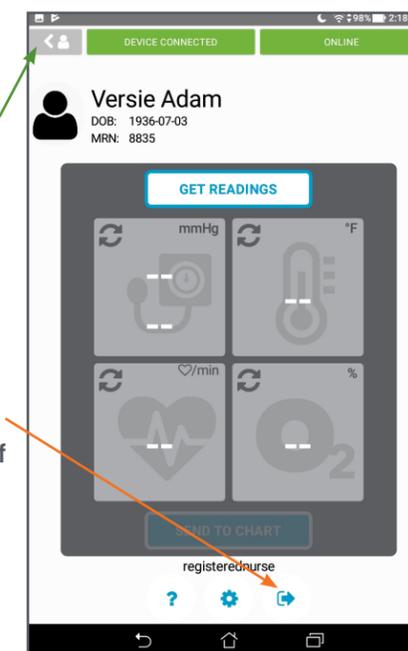
Cleaning & Privacy Options

Cleaning

The connectivity hardware (tablet, tablet case and cable) may be surface-cleaned by using a soft cloth dampened with either a commercial, nonabrasive cleaner or one of the solutions listed below. Lightly wipe the cable as well as the top, bottom and front surfaces of the tablet and tablet case.

- 70% isopropyl alcohol
- 10% chlorine bleach solution (do not use bleach directly on tablet)

Privacy and Logout Options

There are several options within the DS smart™ platform to help you ensure resident privacy. Once vital signs have been taken, the caregiver can do any of the following:

1. Minimize the screen.
2. Wait 30 seconds for the screen to dim automatically.
3. Log out manually. Any data saved to be sent later due to loss of Wi-Fi will be lost upon logout.
4. EMR system will log out user automatically after two hours of inactivity. Any data saved to be sent later due to loss of Wi-Fi will be lost upon logout.

Troubleshooting Guide

Error Message	Action
DEVICE NOT CONNECTED	If "DEVICE NOT CONNECTED" appears in the upper left of the screen, your vital signs monitor is not paired with the tablet. To reconnect your device to the tablet app, please select the Bluetooth icon from the bottom left of app screen or from the tablet homepage and then select the device by serial number. Serial number is shown on a sticker attached to the DS smart™ enabled device. If asked for a PIN, use the last six digits of the VSM's serial number as the PIN.
OFFLINE	If "OFFLINE" appears in the upper right of the screen, your tablet is no longer connected to Wi-Fi. You can continue to take readings until you log out. The saved readings will be sent as soon as a Wi-Fi connection is re-established. *Note:* if you log out prior to re-establishing a Wi-Fi connection, saved readings will be lost.
Invalid username/password	Please contact your security administrator to check/reset your password. Neither Direct Supply nor PointClickCare can reset user passwords for your facility. Remember to use your facility location prefix (e.g., "sa.susanjones" not "susanjones").
Failed to send a reading (e.g., "Failed to send heart rate")	A value already exists for the provided date and time. Please check for filed readings in your EMR.
Failed to send	Not all saved unsent readings could be sent to the chart. Please check for filed readings in your EMR. If readings do not appear in the EMR, readings will have to be entered manually.
Error on the Attendant® Connected Vital Signs Monitor	Review the owner's manual for troubleshooting guidance.

For technical support, general questions or supply orders:

Contact your Direct Supply account manager or call **1-800-634-7328.**

Hours of Availability: 8:00 am - 5:00 pm (Central), Monday through Friday (excluding holidays)

DS smart™

Distributed by Direct Supply Manufacturing, Inc.
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